

Hi -- Here's all the stuff you need to know:

Contact information:  
agatha@agathaO.com

Swift River Press  
151 Pleasant/PO Box 41, Plainfield, MA 01070  
413-634-2250

Or find me on facebook <https://www.facebook.com/AgathaOPhoto/>

You could also look for me on Twitter, but I can't say I am there frequently: @AgathaOPhoto

### **Terms and conditions**

Welcome to my online store. Shopping here means accepting these terms. What we have here are the Yankee rules of egg selling. In other words, I am not a faceless corporation, and neither are you. I am Pleun Bouricius, aka AgathaO, a person who makes and sells things (seller, I). And you are a person who buys them (buyer, you). We both have normal person responsibilities.

#### *PRICING*

All product prices include shipping and handling. They also include a credit card and/or Paypal fee which (I hope I have this right) is 2.9% + \$0.30 per transaction. So, on \$10.00, I will pay 59 cents to the credit card company. Yes. I added that into the price.

The prices do not include Massachusetts (6.25%) or any other sales tax. Mass sales tax gets calculated at the end. (I hope ;) I also hope they don't add it if you don't live in MA. I certainly clicked the box for it to be so.

#### *REFUNDS AND CANCELLATIONS:*

Say you get your stuff mangled. I'd definitely refund you if it was mangled by the printing company, or shipped carelessly. I mean, something can go wrong, right? You'd hope they wouldn't send it like that, but still. Please send me a pic with an explanation, and do so within five days of receipt. If the mail mangled it, I don't think so. We know the mail. It does happen. When the mail mangles the fruitcake Aunt Sally sends to me every year, I don't ask her to send me a new fruitcake. I eat it. Actually, that hasn't happened to me in a long time. If I sell you broken eggs, you get your money back. If you ask me to mail you eggs and the mail breaks 'em, them's the breaks for you. In any case, refunds are by credit card to the original customer, etc. No exceptions on that.

Whoops wish to cancel: Okay, say you order and you realize you'd already bought such a thing. This is what happens on our end when you order: an order goes to a printing company with a small delay. So timing is everything. If I can still cancel the order with the printing company, I can give you a refund. I'll be on it, but no guarantees. I'll charge you whatever it costs me from the credit card company to do so. How much that is depends on what you ordered. If I can't cancel it you're stuck with whatever you ordered. So, if you buy eggs and on your way home you realize you can't stand eggs and you race back, sure. If you order eggs and I get them

together from the chickens and put them in a carton and send them out, they are your eggs, even if your roommate had bought eggs, too.

*Mistakes and typos:* What if you ordered 100 instead of 10? Well, for one thing, you'd notice, wouldn't you? Still, you might have ordered a box of 10 instead of one card. Or the wrong card. Same thing applies as above with the eggs. You're getting a confirmation email, it's on there. If you bought 2 cartons of eggs instead of one you'd notice right away when I handed them to you. If they were quail eggs when you wanted chicken eggs you'd see when you got them home. So I am going to treat the confirmation email as me handing you your order. You need to look at it. After that, I can try but not promise. When you get the product, it's too late. Send it to Uncle Mike for his birthday.

*Privacy:* I am getting your information. I am not getting your credit card information, but I am getting your name and email and the shipping info. I mean, how else could I ship? In any case, I am keeping that in a spreadsheet "customers" on my computer at home. And when I have something to tell you, I'll send you an email. Unless of course you tell me not to. In which case I won't. That will be in the spreadsheet, too. That spreadsheet has a password and it is going nowhere and to no one unless I start doing so well I hire someone to handle it. (Hah! That 'll be the day.) Then that person gets the password and that person is under orders not to share this spreadsheet. I have a MAC, no one's getting into it. A backup copy is going to my online backup. Again, password. Besides, who'd want to steal the customer list of this teeeny shop?

*Ownership of copyrights:* If I sold you eggs, you couldn't duplicate them unless you had a pretty fancy egg printer. And they'd taste plasticky I bet. Not up to my usual eggs. Consider my products to be eggs: I made them, and you can't copy them unless you pay me a fee to rent and feed my chicken. I do license my images so if you want to use one, or more, get in touch! I find you printing my stuff, I will pursue it.

Okay, there are more terms and conditions and more legal lingo but this is plenty long for onsite disclosure. You know eggs wouldn't be guaranteed if you were to drop them. Same with my stuff. The rest of it is all in the Terms and Conditions and if you click on it you'll get a pdf. Standard stuff I plucked off the internet.

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